

IT Technician

London

Exolum manages Europe's largest network of refined products and are ranked second in Europe in terms of storage capacity and seventh in the world. We are engaged in the transportation and storage of a wide range of bulk liquid products, especially refined products, chemicals and biofuels, in a sustainable and efficient manner, aware that *our activities help improve the quality of life and development of society*. We operate in 8 countries across Europe, the Middle East, and Central and South America, with 68 storage facilities, more than 6,000 km of pipelines and 11 million cubic meters of storage capacity. Our vision to be regarded as the number one global infrastructure company in terms of innovation, responsibility and sustainability, is supported by more than 2,300 colleagues and we need more talented and passionate people to help us on our journey.

Realise your ambitions

At Exolum we believe working for us should work for you, which is why we focus on making sure you get the most from a career with us. We have grown significantly in the past decade and plan to grow further. This growth provides colleagues with positive challenges and new opportunities to work in dynamic and sometimes international team environments. We need talented individuals to become part of our dynamic team.

Your Role

You will work as part of the Service Desk and IT Support team to support colleagues in their use of the business IT systems, ensuring all business processes are undertaken in a secure manner, and work within the IT team to maintain and develop IT systems and services.

About You

You will have a relevant IT qualification and experience in an IT Technician role. Previous experience working in a multi-sited organisation supporting Microsoft desktop operating systems, end user (desktop and laptop) hardware, Local Area and Wide Area Networks, and administration of Microsoft Server operating systems and applications. Your skills and knowledge should include Microsoft Windows/Windows Server, Microsoft Active Directory, Desktop and Laptop hardware installation and maintenance, IP Networking, Remote support tools, and Mobile device (Apple IOS/Android) support.

Our Values + You

We believe it's not just what you achieve, it's how you achieve it. Our business has a strong corporate culture based on core values. We put these values at the centre of everything we do and expect our employees to do the same. We expect that the personal attributes of all candidates reflect our Core Values which are Safety, Leadership, Innovation and Trust.

Protecting You

We are a forward-thinking employer that promotes equal opportunities in accordance with our Code of Conduct. We take active steps to ensure that we treat all our people fairly and with respect. In return, we ask our people to behave in a similar fashion towards others. We actively promote the Code which guides our people on acceptable behaviour. We welcome diversity and appreciate diversity is good for our customers and our business.

Rewarding You

At Exolum we recognise the importance of rewarding our colleagues with a competitive remuneration package. Our total reward package extends beyond a base salary.

It includes enhanced holiday, private health insurance, life insurance and a defined contribution pension plan, as well as disability insurance, eyecare benefits and employee assistance programmes. In addition, there are opportunities for your educational assistance needs to be supported with company funding.

Job Specifics

Salary: Circa £30,000 (dependent on experience)

Location: London, but we support hybrid working.

Hours: 36.25 hours / week (5 days), but we can support flexible working.

Contract Type: Fixed Term 12 months

Eligibility: Internal and external candidates

How to Apply

Application deadline: 28th September 2021

Please send all applications to application.uk@exolum.com including a cover letter, outlining your interest in and suitability for the role, together with a current CV.

At **Exolum** our commitment to diversity comes in the shape of the following statement:

We want you to wholly embrace being yourself – that’s why we aim to create an inclusive workplace where everyone feels respected and valued. Our heart, culture, background, and experiences allow us to be more creative and innovative, positively impacting the world.

We celebrate diversity because interacting with different people, with different perspectives makes Exolum a better business, and each of us better people. Our customers are incredibly diverse, so we should be too. There is room for everyone at Exolum.

We are under-represented in terms of females and particularly encourage applications from this group.

Data Protection

The information provided by you will be used by Exolum to process your application and, if successful, in connection with your future employment with us. Any information held by us relating to you will be destroyed six months after the post has been filled. If we wish to retain your information for future vacancies, we will seek your express consent to do so. All processing of data will be in compliance with data protection laws. For further information on how we handle your data read our UK privacy notice for job applicants, employees, workers and agency workers which is available on our website:

[Disclosures and legal notices by country – Exolum](#)